



## Métis Family Services

Fax: 604 582-4820

#312-130 Street, Surrey, BC V3W 1H8  
---La Societe de les Enfants Michif---

Phone: 604 584-6621

Job Title:	<b>Youth Worker FT/Permanent</b>		
Program	<b>Youth Services Classification: JJEP Wage Grid 11</b>		
Reports To:	<b>Guardianship Supervisor</b>		
Date Prepared:	<b>December 1, 2022</b>	Closing Date:	<b>Until Vacany Filled</b>

### **Purpose:**

To provide social services support to youth. Services provided include crisis intervention, advocacy, behavior management, and life skills training, either on a one-to-one basis or in a group environment.

Reports to: Guardianship Team Leader and Director of Programs & Practice

### **Key Duties and Responsibilities:**

- Assists case management team in identifying potential problems. Provides input to Social Workers and other professionals with regard to the development of client program plans/ goals.
- Monitors client's progress and well-being and assists case management team in evaluating the effectiveness of plans and goals. Provides suggestions for the modification of client's program plans.
- Recognizes potential crisis situations, analyses such situations accurately, develops strategies to deal with such situations, and informs the supervisor when such incidents arise.
- Provides emotional support and feedback to clients (and their families and friends where concerned). Assists clients in attending appointments and provides transportation when necessary.
- Provides life skills and behavior management training to clients. Facilitates physical, recreation, social and educational activities. Provides clients with a positive role model.
- Maintains necessary client and program reports and statistics. Ensures that all required documentation is accurate and complete.
- Identifies social, economic, recreational and educations services in the community that will meet client's needs. Maintains liaison with other agencies, professionals, government officials and the community.
- Performs other related duties as required.

### **Qualifications & Experience:**

- A diploma in human services or related field, or the equivalent combinations of education and experience.
- At least 6 months previous work in a similar environment is required. Previous direct program delivery experience in the community social services sector with a demonstrated working knowledge of a specific community-based program and related provincial and community support is preferred.

### **Job Skills and abilities:**

- good written and verbal communication skills
- demonstrated ability to teach skills and work effectively with others
- knowledge of theory, principles and practices in the field
- suitable time and general management skills
- effective interpersonal communication skills

**Additional Information:**

This position requires the ability to function independently frequently under pressure while managing multiple concurrent projects and deadlines including effectively managing emergency situations. Program delivery activities may require a moderate level of physical fitness to effectively carry out duties of the position.

**Competencies:**

- Cultural Agility (Aboriginal Relations Competency)
- Teamwork and Co-operation skills
- Service Orientation skills
- Listening
- Planning, Organizing and Coordinating
- Self-Control

**Other Requirements:**

- Must have a Criminal Record Check completed by and satisfactory to Métis Family Services.
- Valid Class 5 Driver's License; Driver's Abstract and a reliable and safe vehicle.

**Rate of pay:** \$23.10 to 26.91 per hour

**Start date:** As soon as possible

Please clearly state the position you are applying for and forward your resume & cover letter to the attention of Kay Rampersad by email to [HR@metisfamilyservices.ca](mailto:HR@metisfamilyservices.ca)

*This position requires Union membership.*

**Metis Family Services thanks all applicants for their interest in this career opportunity; however, only those considered for the position will be contacted. No telephone inquiries please.**