

BC ABORIGINAL CHILD CARE SOCIETY
United Way Funded ACCS Support and Services Evaluation
Client Survey Questionnaire

Introduction

Date : _____

ACCS is conducting a survey to review and evaluate our resources, training, supports and services to program staff and communities. We would like to know which of the services you are currently using, which services you know about, and how they can better support the early childhood development and child care services to Aboriginal children, parents and early childhood education workers. Filling out this questionnaire is important to our service delivery so we very much appreciate your time! All your responses are confidential and will be combined together with everyone else's in the final evaluation report. *The survey should take no more than 20 minutes.*

Section A: Tell us about you *

Name: _____ Job Title: _____
 Organization: _____ Telephone: _____
 Email: _____

Please answer by putting a check mark in the appropriate box.

1. a. Where do you work?

- | | |
|---|---|
| <input type="checkbox"/> On-Reserve First Nations Child Care Centre | <input type="checkbox"/> Off-Reserve Family Day Home |
| <input type="checkbox"/> On-Reserve First Nations Head Start | <input type="checkbox"/> Aboriginal Infant Development Program/IDP |
| <input type="checkbox"/> Urban Aboriginal Head Start Program | <input type="checkbox"/> Aboriginal Supported Child Development/SCD |
| <input type="checkbox"/> Urban Aboriginal ECD Program | <input type="checkbox"/> K4/K5 |
| <input type="checkbox"/> Non-Aboriginal Child Care Centre | <input type="checkbox"/> StrongStart BC (which program) _____ |
| <input type="checkbox"/> On-Reserve Family Day Home | <input type="checkbox"/> Success by Six Program |
| <input type="checkbox"/> Other (please specify) _____ | |

b. How would you describe your program location? *Please check all that applies.*

- Rural Northern and Remote Urban

2. Have you heard of BC ACCS? Yes No

If yes, where? *Please check all that applies.*

- | | |
|--|--|
| <input type="checkbox"/> Annual Conference | <input type="checkbox"/> Website |
| <input type="checkbox"/> Child Care Resource & Referral Program | <input type="checkbox"/> Weekly Enews |
| <input type="checkbox"/> <i>Caring for Our Children</i> newsletter | <input type="checkbox"/> Word of mouth |
| <input type="checkbox"/> Special Bulletin/Special Announcement | <input type="checkbox"/> Other. Please specify _____ |

3. Is your organization or community a paid member of ACCS? Yes No

Section B: ACCS Annual Conference & Training Workshops

4. Have you ever attended the ACCS Annual Conference? Yes No

a. If yes, how many times have you attended? _____

*** Please fill out your name and contact info to participate in the draw for one of three beautiful iPod Shuffles (4 GB)!**

b. Are there any conference themes that you would like to see us do that we haven't done before?

5. Have you ever requested a workshop by ACCS? Yes No

a. If yes, which ones? Please indicate with a check mark

Workshops	Yes	No
Ages and Stages Questionnaires® (ASQ) Training		
Ages and Stages Questionnaires : Social and Emotional® Training		
Assessment, Evaluation, and Programming System for Infants and Children® Training		
Effective Proposal Writing and Fundraising Strategies for Early Childhood Programs		
Designing Culturally Focused Early Childhood Curriculum		
Program Management: Non-Profit Boards and Parent/Elder Advisory Committee		
Music and Movement		
Management Training & Team-Building		
Caring for Our Children: A Resource and Training Kit for Aboriginal Children's Programs		
Making the Most of Moe (Moe the Mouse™)		
Best Practices in Aboriginal Early Childhood Programs		
Asset Mapping to Build a FASD Prevention, Intervention, and Support Program		
Fetal Alcohol Spectrum Disorder: Workshop for Child Care Practitioners		
First Nations Family Child Care Course		
Traditional Parenting		
Enhancing Community Participation in Aboriginal Early Childhood Program		
Caring for the Caregiver		

b. Are there additional workshops you would like to see ACCS deliver? Please list.

Section C: Child Care Advisor Services

6. Have you ever received a visit from an ACCS Child Care Advisor? Yes No

a. How many times that you remember? _____

b. What was/were the reason (s) for the visit(s)? _____

Was the information you received during the visit useful? Yes No

Section D: Communication with ACCS

7. Have you ever called the ACCS office? Yes No

a. If yes, what was the reason? Please check all that apply.

Child Care Referral

Policy information or research

- Funding Opportunities
- Program Evaluations
- Licensing issues
- Requesting workshops
- Library Resources
- Other _____

b. Did you receive the information you were seeking? Yes No

Section E: ACCS Publications & Resource Library

8. Have you ever used any of the following publications in your work? Yes No

a. If yes, which ones? Please indicate with a check mark

Publication Titles	Yes	No
Developing Culturally Focused Aboriginal Early Childhood Education Programs – A Handbook		
Funding Opportunities Inventory Guide		
Handbook of Best Practices in Aboriginal Early Childhood Programs		
Quality Care: It’s in Our Hands – Report on the 2006 Annual Training Conference		
The Best Start in Life: What Youth Need to Know about Fetal Alcohol Spectrum Disorder (FASD) Video, Facilitator’s Toolkit, and Poster		
A Guide for Culturally-Focused Early Intervention Therapy Programs for Aboriginal Children and Families in British Columbia		
Steps in the Right Direction – Connecting & Collaborating in Early Intervention Therapy with Aboriginal Families & Communities in BC		

b. On a scale of 1 to 5, with 1 being “Very Poor” and 5 being “Excellent”, how would you rate the publication(s)? Please circle only one.

- Very Poor**
1
- Poor**
2
- Average**
3
- Good**
4
- Excellent**
5

c. Comments on particular publications (please name them):

d. If you rated it “Average” or less, how can it be improved?

9. Are you aware that ACCS has a library of resource books and related to child development, education and care that you can sign out if you are a member? Yes No

a. If yes, have you borrowed any resources from ACCS? Yes No

b. If yes, which ones? Please check all that apply.

- Aboriginal culture
- Parenting resources
- Children’s books & stories
- Program Evaluation and Monitoring
- Child development texts and references
- Videotapes and DVDs
- Curriculum Box
- Music CDs
- ECE curriculum resources
- Other (please specify) _____

c. Are there any other resources that you would like to see our resource library carry?

10. Have you used any of our **ECE curriculum boxes** available from our Resource Library? Yes No

a. If yes, which ones? Please indicate with a check mark

Curriculum Boxes	Yes	No
Animals and the Environment		
Aboriginal Family and Community		
Food and Nutrition		
School Readiness		
Language and Literacy		
Music and Movement		
Raven Feather Dance		
<i>Moe the Mouse</i> ™ Speech & Language Box		

b. Are there other themes you would like to see in our ECE curriculum boxes?

Section F: Communication Products

11. Do you subscribe to the **ACCS bi-monthly newsletter** *Caring for Our Children(CFOC)*? Yes No

Do you find useful? Yes No

Do others you work with read it? Yes No

Do parents read it? Yes No

a. What would you like to see more of in our newsletter? _____

b. What is your preferred method for receiving our bi-monthly *Caring for Our Children* newsletter? Please check one.

- Hard copy via mail PDF via email Download off the ACCS website myself.
 Other (please specify) _____

12. Are you aware that ACCS has a **website** (www.acc-society.bc.ca)? Yes No

a. If yes, have you checked out the website? Yes No

b. What stands out in your mind about the website? _____

c. Did you know that we can post your Aboriginal ECE/ECD job postings on our website free of charge?

Yes No

d. On a scale of 1 to 5, with 1 being “Very poor” and 5 being “Excellent”, how user-friendly would you rate our current website?

Very Poor	Poor	Average	Good	Excellent
1	2	3	4	5

d. We will be revamping our website this year. Are there any things you would like to see?

13. Are you a part of our **electronic mailing list** that receives weekly updates from ACCS? Yes No

a. If yes, do you find the information useful? Yes No

What sections of the enews do you find useful? Please check all that apply.

- | | |
|---|---|
| <input type="checkbox"/> ACCS Announcements | <input type="checkbox"/> Funding Opportunities, Grants and Scholarships |
| <input type="checkbox"/> Special Announcements (e.g., Annual Conference, Special Bulletins) | <input type="checkbox"/> Child Care Awards Nominations |
| <input type="checkbox"/> National/Provincial/Community News | <input type="checkbox"/> Upcoming Events |
| <input type="checkbox"/> Research News | <input type="checkbox"/> Job Postings |
| <input type="checkbox"/> ECE News | <input type="checkbox"/> Other (please specify) |

b. What would you like to see more of? _____

c. We currently use YahooGroups to broadcast the weekly enews. To subscribe, you send an email to aboriginalchildcare-subscribe@yahoogroups.com and then follow the instructions. Are the subscription instructions easy to follow? Yes No

d. If no, what would make it easier for you? _____

Section G: Overall Evaluation, Feedback

14. On a scale of 1 to 5, with 1 being "Very poor" and 5 being "Excellent", how would you rate the supports, resources and services that ACCS provides overall? *Please circle one only.*

Very Poor	Poor	Average	Good	Excellent
1	2	3	4	5

Any comments, feedback, suggestions about our services, support and resources?

15. Are you aware of any gaps in our services that we should address to improve our services and supports for Aboriginal early childhood educators and the children in their care? What type of information or resources do you need?

Questions? Please call David at (604) 913-9128 or email david@acc-society.bc.ca

Please fax or mail completed questionnaires **asap or no later than March 1, 2010** ATTN David to:

BC Aboriginal Child Care Society
 708-100 Park Royal South
 West Vancouver, BC V7T 1A2
 Fax: (604) 913-9129

A random draw for three 4 GB iPod Shuffles will take place on March 1, 2010 so be sure to fill out your telephone and email in Section A so we can notify you!

*Thank you so much for your participation.
 Your input will help us provide better support and services for you.*